

The
Warehouse
Dance Company

Event Policies

Thank you for attending our recital! To ensure a safe and enjoyable experience for all, we kindly ask you to review the following policies before purchasing tickets or attending the event.

1. Refund & Swapping Policy

- **All ticket sales are final.** No refunds will be issued under any circumstances.
- If you are unable to attend, you may privately sell or transfer your ticket to another individual.
- **WDC is not responsible for or affiliated with any private ticket sales or exchanges.** All transactions made outside of our official ticketing system are at your own risk.
- **Assigned Seating:** All tickets are for assigned seats and must be honored as purchased.

2. Code of Conduct

We ask all attendees to follow the guidelines below to ensure a respectful and enjoyable event for everyone:

- **Respect performers, staff, and fellow attendees.** Disruptive behavior, excessive noise, or inappropriate conduct will not be tolerated.
- **Arrive on time.** Late arrivals may be asked to wait until an appropriate time to enter the auditorium.
- **No unauthorized photography or videography.** Please respect the venue's rules regarding photos and recordings.
- **Supervise children at all times.** Children must remain with an adult and be respectful of the performance.
- **Follow venue rules.** Any violations may result in removal from the event without refund.

By attending the event, you agree to follow this code of conduct.

3. Accessibility Policy

We are committed to providing an accessible experience for all attendees. If you require accommodations due to a disability, please contact us at least 7 days prior to the event to make necessary arrangements.

4. Safety & Emergency Policy

Please familiarize yourself with emergency exits and procedures. In the event of an emergency, please follow the instructions of event staff and security. Your safety is our priority.

5. Photography & Video Policy

Photographs and videos may be taken during the recital. However, **no flash photography** is allowed to ensure the safety and comfort of our performers. By attending, you consent to being photographed or filmed for promotional purposes unless you opt out in advance.

6. Weather or Event Cancellation Policy

In the event of cancellation due to weather or other circumstances beyond our control, **tickets will be refunded** or rescheduled based on the situation. You will be notified by email if this occurs.

7. Late Arrival Policy

Late arrivals will be seated at the discretion of event staff and may need to wait until an appropriate break in the performance to enter. Please arrive on time to ensure a smooth experience for yourself and other guests.

8. Lost or Stolen Tickets

Lost or stolen tickets must be reported to event staff immediately. Replacement tickets will be issued only after verifying the purchase details. The Warehouse Dance Company is not responsible for lost or stolen tickets.

9. Child Admission Policy

Children aged 2 and under may attend the recital free of charge but must sit on the lap of a parent or guardian. All other children will require a paid ticket.

10. Alcohol & Smoking Policy

To ensure the comfort and safety of all guests, **alcohol, smoking, and vaping are prohibited** within the venue.

11. Parking & Transportation Policy

Parking is available at the venue, but we recommend carpooling due to limited spaces. Please adhere to all parking regulations and follow signs for designated parking areas. By purchasing a ticket and attending the event, you agree to comply with all event policies. Thank you for your understanding, and we look forward to seeing you at the recital!